So after reading the case, I came to the thought, that Debra handled the project pretty well overall. She did good job, she stayed calm and she made really important decisions for the complany, even if not everybody agreed with her. Still, I feel like the situation with Chien could’ve gone a littble bit smoother.  
  
One thing she could’ve done is talk to Chien way more earlier, before making the final choice. Just having a quick talk with him, and explaining why she thought this was the best option, maybe he wouldn’t get so upset. Some people can react really emotinal, when they hear about something on the last minute. When you include someone in the process, even if they don’t fully agree, they at least feel respected.  
  
Also, I think she could’ve used someone like Betsy to help. Maybe it somehow would influence on her decision making, for me Betsy seems chill and knows how to deal with Chien. If she backed up Debra’s idea or even helped explain it, maybe that would’ve made things easier.  
  
So yeah, over all Debra did a normal and solid job, but with a little more communication and teamwork, she maybe could’ve avoided all that drama with Chien.